

Please Read – Important Information Regarding the Thermal Protection Device

Your Dualit Conveyor Toaster is fitted with a Thermal Protection Device. This is intended to protect the product and user in the event of a thermal overheat. The Thermal Protection Device will activate if:

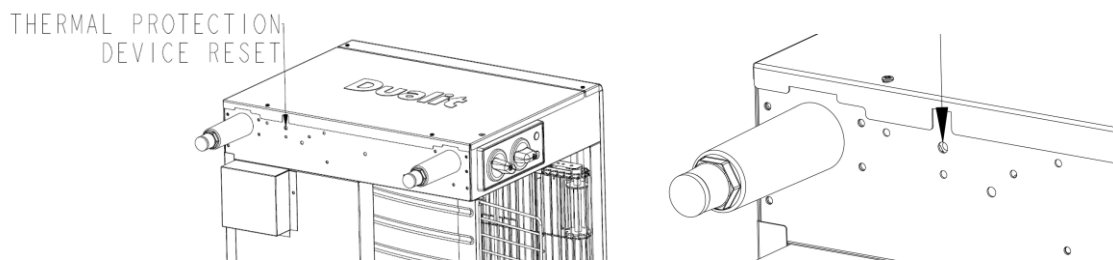
- 1) There is insufficient ventilation surrounding the product. **Warning:** Always follow Set Up procedure in the Instruction Book.
- 2) There is a fault with the product.

If you find that your toaster's red "POWER" light is not illuminating, the belt is not turning and the elements are not heating, the Thermal Protection Device may have activated.

First check the Plug Fuse and replace if necessary. If the toaster's red "POWER" light is still not illuminating, you need to reset the Thermal Protection Device.

How to Reset the Thermal Protection Device:

- Turn off and unplug the toaster. Allow to cool for 1hr. **Risk of electrocution and burns**
- Locate the Reset Button that is situated on the underside of the toaster on the left hand side. You can identify the location by the marking that says "**Thermal Protection Device Reset Under Here**".
- Remove the Crumb Tray and lay the toaster on its right hand side, onto a cloth to protect the surfaces, to gain access to the reset button. **Warning:** Take care not to pull or knock the legs when turning the product over. Damage may occur.
- You can use the end of a pen to press the reset button, situated within the hole as shown in diagram below.



- Once reset, ensure toaster is set up and sat back on its legs. Ensure you have positioned it correctly within its environment (see Set Up section of Instruction Book) and plug in. **A fire may occur if incorrectly positioned.**
- Turn the Control Dial to TOAST.
- If the red light still does not illuminate even when the belt is turning, you will need to return the toaster to Dualit. Please contact customer services on 01293 652500.*
- If the red light is illuminated, allow the Toaster to heat up for 15 minutes. If the green "READY" light does not illuminate, then there is a fault with the internal control system of the toaster; you will need to return it to Dualit. Please contact customer services on 01293 652500.*
- If you find that the Thermal Protection Device has to be reset again, there is a fault with the Toaster Thermostat; you will need to return it to Dualit. Please contact customer services on 01293 652500.*

* **IMPORTANT:** The legs of the toaster **MUST** be removed prior to packing product ready for return to Dualit. Failure to do with will result in damage to your toaster, which is not covered by your warranty. If in doubt on best way to package your toaster, or any of the information above, contact Dualit customer services.

Follow this link for the latest instructions on Dualit Website: <https://www.dualit.com/conveyor-toasters>